Plan Manager & NDIS Fact Sheet

Administrative product and purchasing information

Svelte Health Pty Ltd | ABN 44 689 091 307 | October 2026

NDIS support category	Core Supports - Consumables (Continence), where funded and in line with the participant's plan
NDIS support item	03_093021079_0103_1_1 - Continence - disposable personal protection
Supply pathway	Self-managed and plan-managed NDIS purchasing supported
Provider status	Svelte is not an NDIS-registered provider. NDIA-managed orders cannot currently be processed directly.
GST treatment	GST-free where the requirements for a GST-free NDIS supply are met

Product overview

Svelte is premium disposable pull-up continence underwear designed in Australia and crafted in Japan for adults seeking discreet, breathable everyday continence support.

Designed for women and men, Svelte uses a balanced unisex fit that sits close and discreet under clothing while supporting natural movement.

Svelte is supplied as a product only. No clinical assessment, therapy or funding determination is provided by Svelte.

Intended use

Svelte is designed for routine daytime wear and light overnight use when changed as required, depending on individual output, fit and changing routine.

- Mobile or semi-mobile adults who prefer underwear-style pull-up support
- Discreet everyday continence support under clothing
- Everyday support for repeated leaks or bladder releases between changes
- Adults who value comfort, breathability and ease of movement

When another product may be more suitable

A higher-capacity or more specialised product may be more suitable for:

- Heavier overnight output
- Extended uninterrupted overnight wear
- Mostly bed-based care
- Regular or unpredictable faecal incontinence

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Product characteristics

A concise reference for product type, working capacity, sizing, pack quantities and the design features most relevant to everyday wear.

Product type	Disposable pull-up continence underwear for adults
Real-world working capacity	**500 mL per garment**
Medium (M)	75–130 cm waist or hip measurement | 10 pieces per pack
Large (L)	100–140 cm waist or hip measurement | 9 pieces per pack

Working capacity note. The **500 mL** figure is a conservative practical-use measure rather than a maximum laboratory absorbency claim or fixed wear-time guarantee. In-use performance varies with fit, movement, output, compression and change frequency.

Sizing note. Measure around the widest part of the waist or hips and use whichever measurement is larger. If measurements fall within both size ranges, Medium may provide a closer fit while Large may feel more relaxed.

What makes Svelte different

Svelte is designed as a comfort-led everyday pull-up, balancing practical absorbency with breathability, softness, movement and discretion.

Continuous breathability
A breathable outer layer extends from front to back and through to the waist, helping heat and moisture vapour escape during wear.

Soft, flexible leak guards
Raised leak guards sit close around the thighs and flex with movement to support containment without unnecessary stiffness or bulk.

Quiet, discreet construction
Soft-touch, quiet, lower-bulk pull-up construction designed for discreet everyday wear.

Secure pull-on, easier changing
Side seams are designed to remain secure during normal dressing and can be deliberately opened at change time.

Adaptive stretch waistband
Designed to flex and recover with sitting, bending and normal changes in abdominal shape, helping maintain a comfortable, secure fit.

Fast intake and distribution
The absorbent core is designed to draw in and disperse liquid quickly, helping reduce rewet and support a drier-feel experience between changes.

Odour management
Designed to help manage odour during wear, with no added fragrance.

Balanced fit for women and men
A close, lower-bulk unisex profile designed to sit naturally across different body shapes.

Materials and skin-contact considerations

- Soft-touch topsheet dermatologically tested for skin contact
- Made without PFAS, added fragrance or lotion
- Contains no natural rubber latex

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Supply, ordering & invoicing

A practical reference for pricing, plan-managed ordering, dispatch, invoicing and payment.

Supply and pricing

Pack pricing	1–3 packs: $42 per pack; 4 or more packs: $39 per pack.
Ongoing Delivery	Optional from 4 packs. Choose your preferred delivery frequency when ordering.
Shipping	1-3 packs: standard shipping. 4+ packs: free standard shipping for eligible ordinary postcodes. Selected regional, remote or high-cost postcodes may attract a different rate.
GST treatment	GST-free where the requirements for a GST-free NDIS supply are met

How plan-managed ordering works

1.	**Send order details** Provide the participant, nominated plan manager, delivery, size and quantity details.
2.	**Confirm the arrangement** Svelte confirms the order and that the nominated plan manager manages the participant and will process the invoice.
3.	**Dispatch** After confirmation, Svelte prepares and dispatches the order to the nominated delivery address.
4.	**Invoice following delivery** Following delivery, Svelte sends the invoice electronically to the nominated plan manager.
5.	**Claim and payment** The plan manager processes the invoice through their usual NDIS claiming and payment process.

What your Svelte invoice includes

We provide the information needed to help the nominated plan manager review and process the order.

- Svelte Health Pty Ltd and ABN
- Participant name and NDIS number
- Delivery date
- Product description and quantity supplied
- NDIS support item: 03_093021079_0103_1_1
- Claim type, where applicable
- Invoice number / reference
- Invoice total
- GST information, where applicable
- Purchase order or plan manager reference, where provided
- Payment details

NDIA-managed orders. Svelte is not an NDIS-registered provider, so NDIA-managed orders cannot currently be processed directly. Participants, nominees or support coordinators may contact Svelte for general product and ordering information.

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Claiming notes & support

A final administrative reference for claim processing, funding boundaries and help with Svelte orders.

NDIS claiming notes

Support category	Core Supports - Consumables (Continence), where funded and in line with the participant's plan
Support item	03_093021079_0103_1_1 - Continence - disposable personal protection
Supply type	Continence consumable product only. No clinical service, assessment or therapy is included.
Invoice timing	For plan-managed orders, Svelte issues the invoice electronically following delivery.
GST treatment	GST-free where the requirements for a GST-free NDIS supply are met

Important administrative notes

- Svelte supplies products only. No clinical services, assessments or therapy are included.
- Svelte does not assess NDIS eligibility, approve funding, confirm reimbursement or determine clinical suitability.
- Svelte is not an NDIS-registered provider. NDIA-managed orders cannot currently be processed directly.
- Individual funding and plan questions should be confirmed with the participant's plan manager or relevant NDIS support contact.
- Product suitability depends on individual needs, output, fit and changing routine.

Need help?

For ordering, invoicing, quotes or documentation enquiries, contact the Svelte team.

Email	info@getsvelte.com.au
Phone	1800 SVELTE (1800 783 583)
Website	getsvelte.com.au
Company	Svelte Health Pty Ltd | ABN 44 689 091 307

Svelte can also provide product information, sizing and pack information, quotes, invoices and receipts to support the purchasing process.

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